# CLUBCORP COVID-19 GOLF OPERATIONS MANDATORY PROTOCOLS – Phase 3

# OUTINGS & MEMBER EVENTS

## SOCIAL DISTANCING

* Social distancing is required at all times and will be actively monitored and enforced
* Social distancing must be a minimum of 6 feet
* Group size for social gatherings is based on state and local guidelines, but the social distancing guideline of 6 feet must be followed
* There is no limit on number of players for outings

## EMPLOYEES

* All employee safety standards and precautions must be followed

**GOLF CARTS**

* Single-rider carts are no longer mandated. Groups are permitted to play in fivesomes.
* Wipe down with disinfectant spray or wipes before and after each round: golf carts including steering wheels, cart seats, arm rests, cart dashes, cup holders, gear shift s, bottles or scoops, and buckets; ball washers that are on carts; and pull carts and push carts, if available
* Tees, towels and cart coolers are permitted, but coolers must be sanitized after each use

## GOLF COURSES

* Cups on all greens will be permitted to be set for normal playing conditions
* The flag stick may now be removed
* All rakes and ball washers will be added back to all courses
* Water coolers will be added back to the golf courses and sanitized daily
* All flagsticks on putting greens may be added and cups will be installed as normal
* Restrooms on course will be open and will be cleaned and sanitized daily
* Starter boxes with tees, pencils, scorecards and other amenities are now permitted

## PRO SHOPS

* Golf shops are open for transactions, but occupancy must not be greater than 50% of fire code. Ensure social distancing of 6 feet is mandated.
* Wipe down with disinfectant spray or wipes regularly throughout the day during operations: keyboards, touch screens, pro shop counter, doors, door handles and high-touch areas
* Pro shop must have proper spacing of fixtures to allow for social distance
* Golf equipment on display must be wiped down regularly with disinfectant wipe or spray
* Hand sanitizers will be available throughout the pro shop and outside service areas
* The use of sneeze guards or other mitigation measures will be in place where worker-member/guest interaction takes place at the pro shop counter
* Members and guests are not required to sign tickets

### BAG ROOMS & OUTSIDE SERVICES

* Bag room areas will be cleaned and disinfected regularly
* All outside service staff will wear gloves when working, and change out as necessary
* Bag rooms will now be available for storing bags for Members only
* All golf staff will refrain from shaking hands

### DRIVING RANGES

* Driving range protocols must be monitored and followed to ensure social distancing
* Stations may increase, but must be a minimum of 6 feet apart for social distance
* Clean and disinfect range balls after each use
* Only allow one person at each station at a time and individuals waiting should wait in their carts

### PUTTING GREENS

* Putting green protocols must be monitored and followed to ensure social distancing
* Cups are now permitted to be installed as normal
* Flags can now be placed inside cups

### EVENTS & OUTINGS

* Outings will be permitted
* Tee times are permitted
* Shotguns and modified shotguns are permitted
* Social events will be permitted. Number of people and capacity are based on state and local guidelines
* Scores may not be posted at event, but announced and posted online
* Staging of carts will be done with at least 6 feet of distance in between cart’s front, back and sides
* Recommend groups over 100 players start with a straight shotgun; the driving range and putting greens are not open prior to the shotgun start
* Driving range protocols must be monitored and followed to ensure social distancing
* Putting green protocols must be monitored and followed to ensure social distancing
* Members or guests may not arrive earlier than 20 – 30 minutes before their tee time
* Members and guests at shotgun starts will be assigned a registration window

### REGISTRATION

* Registration tables must be spaced a minimum of 6 feet apart with one person at each table. Check-in windows of 15-minute increments are recommended.
* Drive-through registration is recommended. Tee prizes and cart assignments are given prior to participants parking.
* If check-in is done inside, no more than the state and local mandates and occupancy levels are permitted based on fire code. The room must be cleared and allow for social distancing. Floor markings of at least 6 feet apart will be mandated as individuals are checking in.
* If check-in is outside, markings on the ground must be present to allow for 6 feet of social distance in between participants
* Tables for Mulligan Packages must be spaced a minimum of 6 feet apart. Markers on the ground need to be in place 6 feet apart for people waiting in line.
* Recommend all tee prizes/swag bags be mailed to the player
* Players will drop their bags upon arrival and Golf Operations will assist with placing bags on carts
* Bag tags will be pre-set on carts

### ON-COURSE CONTESTS

* On-course contests will be permitted
* Volunteers must be present practicing social distance and recording the winner for each contest
* Sponsors are allowed on the course and must follow social distancing practices
* Donated food on the course is prohibited

### FOOD & BEVERAGE

* All Food and Beverage staff will wear masks and gloves
* Meals will be plated
* Breakfast or lunch can be prewrapped items and pre-set on the carts in to-go bags/boxes
* Drink stations must be attended with a staff member with gloves and mask
* Servers to take drink orders. Satellite bars will be available only for staff to work out of.
* Clubs will provide wipes for products being handed out
* Hand sanitizer will be at all drink stations
* Limited attended food stations are available. Stations will be attended and served. Items that can be individually wrapped will be.

### POST EVENT

* No scoreboard. Players will turn in scorecards.
* Winners will be announced or emailed after the event
* Prizes can be handed out to the winners or mailed
* Seating will be rounds for 4 – 8 people to ensure social distancing
* Tables will be placed 6 feet apart
* Event space capacity will be based on state and local guidelines
* Microphone/AV will be sanitized daily. Hand sanitizer will be on table next to the podium or stage.
* Live auction can take place
* Silent auctions to take place online. Many sites are available, including Rallyup.com.
* Limited silent auction. Tables must be placed 6 feet apart and allow for social distancing.