Coronavirus Precautions

As we continue to monitor the outbreak of a strain of the Coronavirus, Covid-19, Flik International, operators of the Charles F. Knight educational and Conference Center would like to assure our clients and guests that their health, safety, and well-being is of paramount importance.

Attached please find the latest Client Update on Compass Groups' on-going efforts to support our associates, clients, and guests. We hope this will provide assurance that we take our role in effectively managing the potential escalation of COVID-19 very seriously.

The efforts we have put in place in the Charles F. Knight Center mirror and sometimes exceed the guidelines recommended by the CDC, and are designed to not only clean and disinfect, but also raise awareness of the dangers and limitations of COVID-19.

Current practices in place at the Charles F. Knight Center include:

- **Public Areas:** Our teams have increased the frequency of cleaning and sanitizing, with particular attention being paid to high-touch points such as door handles, desks, railings, and elevator buttons. Restrooms are also being attended to more frequently. We have placed additional sanitizer stations throughout the complex.

- **Meeting Rooms:** Meeting spaces are receiving similar attention to the public spaces.

- **Guest Rooms:** Bathrooms are having additional sanitation efforts, with particular focus on ensuring all surfaces are treated with an effective broad spectrum disinfectant. Television remotes, door handles, light switches and all flat surfaces are receiving similar attention.

- **Foodservice:** Our kitchens and serverys are on schedules that require sanitizing frequently throughout the day. Serving utensils are sanitized every 30 minutes. In our Café's guest tables are sanitized frequently throughout the day, with sanitizing wipes available for guest use if desired.

- **Handwashing:** Our teams are trained on the importance of and proper process for handwashing, and while these protocols have always been adhered to, we have re-iterated the critical role this practice plays in the health and well-being of our guests.

- **The Compass Group leadership is in daily contact with operational teams, and provides updates on any developments regarding the status of the COVID-19 crisis, as well as sharing best practices and creative solutions developed at any of our multiple locations worldwide.**

- **Washington University has placed restrictions on persons who are from, or have recently travelled to, locations worldwide known to have outbreaks of COVID-19. Guests making reservations at The Charles F. Knight Center are being informed of this restriction when booking online or when calling directly.**
It is the goal of the Charles F. Knight Educational and Conference Center to ensure that your visit with us is enjoyable, productive, and above all else safe. As we continue to monitor developments during this challenging time the safety and well-being of our guests, clients, and associates will be our primary focus.

Please do not hesitate to contact the Charles F. Knight Educational and Conference Center with any questions or concerns.